

THE TEST OF THE THIRD TERM EXAM

Read the text carefully then do the activities

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Tim Cook April 10, 2017

CEO Apple Inc.

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CA, USA.

Dear Mr. Cook,

I am writing to you this letter to complain about a problem I have had with a cell phone I purchased from one of your retailers in Massachusetts. Allow **me** to elaborate.

Yesterday, I bought a cell phone (iPhone a1332) made by your company from one of your retailers. I know it is one of your best selling products and that is exactly what prompted me to buy it. Unfortunately, it looks like the unit I purchased is defective. The call quality is low: I can hardly understand anything. I am impressed with the quality of the camera and other features. But the main purpose of a phone is to make calls and this **one** doesn't seem good for that.

This is not the first time I have purchased phones built by your company, but this is the first time I have experienced a problem. I am hoping that you will take measures necessary to replace this fault unit with a good one. I can provide you with the receipt, if needed. I still have **it**.

Expecting a prompt response,

Sincerely yours,
Peter Parke

A/ Reading comprehension

1.Choose the right answer. (2pt)

- a-The text above is:** a. a business letter. **b.** a personal letter
b-Is this letter: a. a letter of inquiry **b.** a letter of application **c.** a letter of complaint.

2. Are these statements true or false according to the text above. (02pts)

- a. Peter Parker purchased the phone from a retailer in his home town.
b. Peter Parker doesn't like the products made by Apple.
c. Peter Parker has already found a similar problem in his previous Apple phone.
d. Peter Parker requests the company to give him a new phone.

3. Answer the following questions according to the text. (03pts)

- a. Why did Peter Parker write the letter?
.....
b. What is the problem that he encounters with his iPhone a1332?
.....
c. Is it the first time Peter Parker buys an iPhone?
.....

4. In which paragraph is Peter Parker asking for changing the phone he has bought?..... (01.5pt)

5.who or what do the underlined words in the text refer. (01.5pt)

- a. me (§1) → b. one (§2) → c. it (§3) →

B/ Text Exploration.

1. Find in the text words that are synonyms to the following: (02pts)

a- firm (§2) = b- bought (§3) =

2. Rewrite the underlined words using the appropriate prefixes from the list: mis, dis, re, ir, im (01pt)

- a. It is not probable to get the goods delivered on time. →.....
- b. He has to correct again the mistake. →.....

3. Combine the pairs of sentences using: in order to/ so that/ so as (not) to (03pts)

a. A) Peter Parker has to send the receipt to the company. B) The company changes his phone.

.....

b. A) We don't waste much time. B) We'd better start now.

.....

c. A) Jim wants to buy a new cell phone. B) Jim is saving money.

.....

4. Classify these words according the pronunciation of their final "ed". (01pt)

prompted – purchased- impressed – delivered

/d/	/t/	/ɪd/
.....
.....

5. Fill in each gap with the appropriate word from the list. (03pts)

company - accountant - position - years - student - writing

Dear Sir,

I am this letter to apply for the of assistant accountant that you advertised in El Watan newspaper. I am a graduate in accountancy and I have worked as an with a foreign for two

CORRECTION

A/ Reading comprehension

1. Choose the right answer. (2pt)

a- The text above is: a. a business letter. b. a personal letter

b- Is this letter: a. a letter of inquiry b. a letter of application c. a letter of complaint.

2. Are these statements true or false according to the text above. (02pts)

a. Peter Parker purchased the phone from a retailer in his home town. **true**

b. Peter Parker doesn't like the products made by Apple. **false**

c. Peter Parker has already found a similar problem in his previous Apple phone. **false**

d. Peter Parker requests the company to give him a new phone. **true**

3. Answer the following questions according to the text. (03pts)

a. Why did Peter Parker write the letter?

He writes it to complain

b. What is the problem that he encounters with his iPhone a1332?

The problem is that the call quality is low: he can hardly understand anything

c. Is it the first time Peter Parker buys an iPhone?

No it is not

4. In which paragraph is Peter Parker asking for changing the phone he has bought? §3 (01.5pt)

5. who or what do the underlined words in the text refer. (01.5pt)

a. me (§1) → Peter Parker b. one (§2) → phone c. it (§3) → receipt

B/ Text Exploration.

1. Find in the text words that are synonyms to the following: (02pts)

a- firm (§2) = company b- bought (§3) = purchased

2. Rewrite the underlined words using the appropriate prefixes from the list: mis, dis, re, ir, im (01pt)

a. It is not probable to get the goods delivered on time. → **improbable**

b. He has to correct again the mistake. → **recorrect**

3. Combine the pairs of sentences using: in order to/ so that/ so as (not) to (03pts)

a. A) Peter Parker has to send the receipt to the company. B) The company changes his phone.

Peter Parker has to send the receipt to the company so that it changes his phone

b. A) We don't waste much time. B) We'd better start now.

We'd better start now **so as not to** waste much time

c. A) Jim wants to buy a new cell phone. B) Jim is saving money.

Jim is saving money **in order to** buy a new cell phone

4. Classify these words according the pronunciation of their final "ed". (01pt)

/d/	/t/	/ɪd/
delivered	Purchased impressed	prompted

5. Fill in each gap with the appropriate word from the list. (03pts)

Dear Sir,

I am **writing** this letter to apply for the **position** of assistant accountant that you advertised in ElWatan newspaper. I am a graduate **student** in accountancy and I have worked as an **accountant** with a foreign **company** for two years